**FRIENDS AND FAMILY TEST**

**RESULTS**

**MONTH: September 2019**

**Total= 93 responses**

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

Extremely Likely- 71 77 %

Likely- 17 18 %

Neither Likely or unlikely- 2 2 %

Unlikely- 0 0 %

Extremely Unlikely- 3 3 %

Don’t Know- 0 0 %

Look after patients

Friendly co-operative and caring staff. Especially nurse Rachel, Mary, and Dr parveen 5 stars all the way

I am always satisfied with the outcome of my visit.

Always had any concerns addressed

I always getting good service from the doctors

Nurses and doctors are very approachable. Also the surgery provides open surgery on a daily basis.

Appointment waiting times.

Friendly staff with professional service

Well run easy to get an appointment staff polite

Very friendly

Always had good treatment

They handle every case with due diligence, and they are professionals, they love their job, they are really good

Think doctor perveen is good doctor

I gave that score because they are a very good practice and they and good for getting appointment when needed

Made very comfortable and good staffs.

Brilliant service

Very friendly and helpful staff and doctors

Friendly

friendly staff

Staff very friendly and professional

Opening hours are convenient and staff r good too

Great staff

Excellent care always.

The doctor, was very negative towards my condition. Worst doctor I have seen.

Caring and concern about patient health matters

I do not like the way the Nurses treat patients. They are not welcoming & are always difficult and bad mannered. They talk down to patients and do not ac

Very friendly and helpful reception staff and Drs.

The service is always excellent and the staff are very friendly and very professional

All very pleasant

Quick response to queries. Good advice in consultations

Well only had a flu injection I was in and out

Main reason dr listen our talk they treat well

Staff are also very good

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