**FRIENDS AND FAMILY TEST**

**RESULTS**

**MONTH: August 2019**

**Total= 70 responses**

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

Extremely Likely- 57 81%

Likely- 7 10 %

Neither Likely or unlikely- 3 4%

Unlikely- 0 0%

Extremely Unlikely- 3 4%

Don’t Know- 0 0%

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| Friendly helpful staffFriendly staffGood patient care friendly reception staffQuick appointment. Automated check in. Seen on time. Reassured by GP. 10 out of 10Always treated well and made to feel important.Friendly and caring. Patient is at the heart of everythingBecause of the service you getVery efficient and fairVery good service.Love the staff been with them so much like familyWe were made very welcome and made at easeGood staff[1/2] I've been with this practice for a few years and had a lot of time with the Doctors and they have really looked after me, they don't rush you out they rBecause they very goodOpen surgeryDifficulty in same day appointmentBec dr listen what we tell and Also Nurse and recipetinest very frinedlyExcellent quick serviceMy GP Dr Perveen is very understanding and caringThe staff are all supportive and efficient look after you well and are professionalGood friendly service and helpfulExcellent behave of the nurseFast efficient serviceI like the way the surgery is pretty quick ::: dont have to wait long time as a rule ::::It is good I like it she aske me every thing it makes me feel goodMy appointment was seen by the doctor on time.Some doctors will listen to what the problem is and prescribe you something whereas some doctors will say you can only be treated of 1 problem on each visitThe doctor I went to see was rude so I will be making a formal complaintI had good experience and was able to talk openly to the lady[2/6] t twelve weeks all doctors at little town have been a great help kePleasant and helpful xExcellent service and care from all members of staffGreat staffFelt at ease and was explained to what was happeningohh am sorryI have been with the doctors may be 40 years since doctor ALI took over the practicefriendly and helpful staffNice and friendly staffDefinitely Always have a good service from everyone just what you need when not feeling top notchCan't fault the service |  |  |  |  |  |  |  |  |  |
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